



THE STEPS WE'LL BE TAKING TO ENSURE YOUR STAY WITH US IS SAFE & COMFORTABLE...

BEFORE YOU ARRIVE



All bedroom reservations will be confirmed to you in writing and you will receive a pre-stay questionnaire to ensure you are safe to travel

Our 24-hour prior to arrival cancellation policy remains in place however we will offer flexibility up to 12 hours prior to arrival should you become unwell or need to self-isolate

ARRIVAL



Car Parking: Where possible, please park in alternate parking spaces

Check-In: One way system - Entrance to Reception will be via the main door up the steps and then out via the back door into open space

DURING YOUR STAY



Social Distancing: At The View we have placed floor markings, posters and protective screens. Please adhere to the guidelines and keep at a safe distance from others

Cashless: to reduce guest touch points we will only accept debit/credit card payments across all outlets at the farm

Amenities: fresh amenities are available upon request

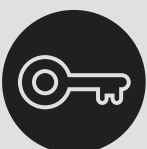
Room Service: information to follow – awaiting further government guidelines

Cleaning: Cleaning and sanitation in all areas has been increased. Where possible around the farm, doors will be kept open to allow a contactless and clean flow and you will notice hand sanitiser dispensers placed around the farm

Your Room: Bedrooms are deep cleaned before every stay and all non-essential items have been removed. After we deep clean your room it is sealed and nobody will enter before your arrival. Housekeeping will only enter again upon your request

Food & Beverage: information to follow – awaiting further government guidelines

CHECK OUT



Check-out: On your day of departure we would kindly ask you to contact reception via your phone in your room if you have any queries. For a completely contactless check out you can use our express check-out service – by simply dropping your key cards into our drop box. Our reception team will send your invoice via e-mail on the day of departure